

# DATA INTEGRATION

MANAGED NETWORK SERVICES



DATA INTEGRATION  
An Xchanging Company

# DATA INTEGRATION NETWORK SERVICES

**Your network is the backbone of your organisation.** It enables your people to collaborate, communicate, make decisions and ultimately to serve your customers with information and services at their fingertips.

**Performance and high availability of network services** ensure whatever the demands of your business.

**Reduce the time and cost of managing your network** through a fully outsourced Managed Network Service with a predictable commercial model, ensuring your stakeholder expectations continue to be met.

**Deliver a secure, scalable and reliable network** that facilitates your organisation's competitiveness, agility and responsiveness to change.

**Redirect skilled in-house resources and budgets** to more strategic initiatives that deliver greater value to your organisation.

With an ever-growing reliance on network services, relentless network security threats, the growing costs of network maintenance and the increasing complexities of technology, it can be a great challenge to maintain network efficiencies.

Any service outages or network latency directly impact staff productivity and your organisation's ability to meet customer demands which can mean the difference between success or failure in an ever-discerning world. And your in-house talent is often wasted on supporting IT - fire-fighting resource-intensive problems and trying to maintain user services.

To meet workload demands you need to deliver consistent network availability with the highest levels of network performance – without compromise.

#### BE MORE EFFICIENT

Data Integration's Managed Network Services take the pain away from delivering high availability and high performance network services, enabling you to focus time, budget and resources on strategic initiatives that deliver greater value for your organisation.

Through an open, trusted and collaborative partnership with you, we deliver a range of highly valuable Managed Services that take the risk, complexity and cost out of delivering network management yourselves.

Delivering certainty, efficiency and confidence where you need it most, our Managed Services enable us to take proactive ownership of every element of network service delivery for you, giving you a highly efficient corporate network without the pain.

Our people possess the knowledge, skillset, capability and experience you need to transform your infrastructure into a high-performance, high availability corporate network capable of supporting your organisation now and in the future.

Data Integration holds high levels of accreditation from both established market leaders and newly created innovators, enabling us to help you build and maintain a robust corporate network using best-of-breed technology.

#### OUR PROMISE TO YOU

With our managed services, we aim to refine the service we give to you so accurately that you couldn't replace us with another managed services provider. We will help you define what is included and what is not included – only then do we know it's built entirely for you.

- we hold full responsibility
- we will establish and maintain demarcation points
- we operate our part of the service entirely
- we could operate in isolation
- we could continue to do so under a new prime service provider
- we have dedicated staff onsite, permanently
- hardware is irrelevant.

#### WHY SWITCH TO MANAGED SERVICES FROM DATA INTEGRATION?

Outsourcing your network management offers you many benefits. Partner with Data Integration, and we will enable you to:

##### Reduce the quantity, severity and duration of service-delivery problems

We take ownerships of service related issues, ensuring the performance and high availability of network services whatever the demands of your business.

##### Reduce the time, cost and uncertainty of managing your network

We fully operate your network, with no technical, operational or administrative input required from you, at a predictable fixed cost.

##### Ensure stakeholder expectations continue to be met

We embed ourselves as part of your strategic team, and take complete ownership of capacity planning and ongoing optimisation of your network.

##### Free your skilled in-house resources to deliver greater value

Re-direct your people and budget from resource-intensive network management to focus on more strategic initiatives for your business.

#### HOW DO MANAGED SERVICES WORK?

Covering every element of your local and wide area networks, our Managed Services cover the entire process and lifecycle of network management, from strategic roadmap development through to implementation and network maintenance.

Through a bespoke MSA (Managed Services Agreement) covering a high level of proactive technical, commercial and administrative engagement, we deliver a full complement of specialised resources – including dedicated on-site personnel – that seamlessly dovetail into your own resources.

All changes, whether hardware or configuration, are managed under a strict process of change control, which includes gaining full approval by you before applying the change.

#### SERVICES INCLUDE

##### High performance networking

As a vendor-independent, single-source of expertise, we are able to simplify the complexity of your network infrastructure, reducing the economic, environmental and physical footprint whilst accelerating performance.

##### 24/7 x 365 monitoring

To optimise network resources it is vital to have complete visibility of your whole network, from server to edge. Using our proprietary monitoring service, we are able to gain a clear, real-time picture of each and every device and interface on your network. By spotting exceptions, warnings and gathering information using this tool, we are able to take appropriate actions to resolve any issues in a timely manner to avoid adverse consequences on your network.

##### Infrastructure management

With multiple IT assets in disparate locations in today's enterprises, it is and can be a nightmare to manage and control networks without the appropriate level of information and insight. We are able to gain visibility into complex data centre and workplace environments and generate instantly meaningful and actionable information. Our Managed Services include detailed information and trend analysis to support forward planning with clear management information.

CONTACT US TO  
DISCUSS YOUR  
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